

Resetting or Changing Your ILL Account Password

If you've forgotten the password for your ILL account, and you have an email address on file, you may reset your password by following the steps below. Please contact the library for help if you do not have an email address registered for your ILL account. If you know your password but just want to change it, begin at step 4.

- 1.) On the ILL login page click on **Forgot Your Password?**

Log in

Please log in with your Library Card Number and password.

Library Card Number This field is required

Password This field is required

Remember Me

[Forgot your password?](#) [Register for a new account](#)

For more information on the ILL service please see these [ILL Tips](#).

Please see our new [Purchase Suggestion](#) form if you'd like to recommend that the library add an item to its collection.

- 2.) Enter your card number and then click on **Reset Password**.

Reset Password

Please enter your Library Card Number and we will send you a new password to the email address in our records. If you do not provide an email address, please contact the ILL staff in order to reset your password.

Library Card Number This field is required

- 3.) You will receive an email with a new, temporary password. Log in with this password (you may cut/paste it into the field). You will also need it to change the password later on.
- 4.) Once you are logged in, go to the **Account** dropdown and click on **Account Details**.

320 ill@camdencountylibrary.org

Home Request History **Account** Questions

Account Details

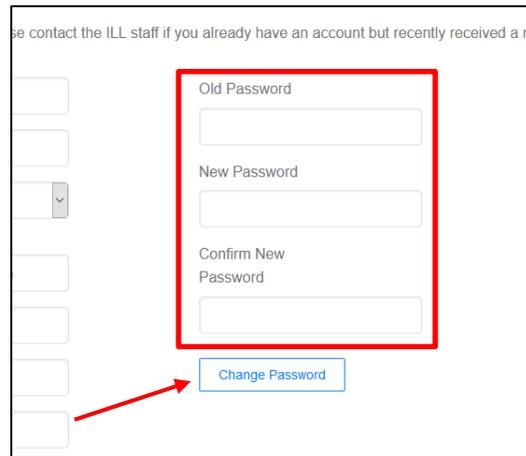
Logged in as 50000002594249

Logout

Loan site. You may submit your requests for ILLs on this site or see our new [Purchase Suggestion](#) form if you'd like to recommend that the library add an item to its collection.

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- 5.) On the right hand side of this screen is a section where you are able to change the password. Enter the information and then click **Change Password**.



se contact the ILL staff if you already have an account but recently received a ne

Old Password

New Password

Confirm New Password

[Change Password](#)

- 6.) A confirmation message will appear underneath the button if the password was successfully changed.

